



















- Imran, M., Castillo, C., Lucas, J., Meier, P., & Vieweg, S. (2014, April). AIDR: Artificial intelligence for disaster response. In *Proceedings of the 23rd international conference on world wide web* (pp. 159-162).
- Karanasios, S., Cooper, V., Hayes, P., & Adrot, A. (2019). "An iron hand in a velvet glove": The embodiment of the platform logic in the emergency sector.
- Kuhn, T. (1962). *The structure of scientific revolutions*. Chicago Press.
- Kunisch, S., Menz, M., Bartunek, J. M., Cardinal, L. B., & Denyer, D. (2018). Feature topic at organizational research methods: How to conduct rigorous and impactful literature reviews? *Organizational Research Methods*, 21(3), 519-523.
- Latour, B. (2007). *Reassembling the social: An introduction to actor-network-theory*. Oup Oxford.
- Leonardi, P. M. (2011). When flexible routines meet flexible technologies: Affordance, constraint, and the imbrication of human and material agencies. *MIS quarterly*, 147-167.
- Lyytinen, K., Nickerson, J. V., & King, J. L. (2021). Metahuman systems = humans + machines that learn. *Journal of Information Technology*, 36(4), 427-445. <https://doi.org/10.1177/0268396220915917>
- Martínez-Rojas, M., Pardo-Ferreira, M. del C., & Rubio-Romero, J. C. (2018). Twitter as a tool for the management and analysis of emergency situations: A systematic literature review. *International Journal of Information Management*, 43, 196-208. <https://doi.org/10.1016/j.ijinfomgt.2018.07.008>
- Meier, P. (2015). Digital humanitarians: How big data is changing the face of humanitarian response. Crc Press.
- Mulder, F., Ferguson, J., Groenewegen, P., Boersma, K., & Wolbers, J. (2016). Questioning Big Data: Crowdsourcing crisis data towards an inclusive humanitarian response. *Big Data & Society*, 3(2), 2053951716662054.
- O'Reilly, T. (2007). What is Web 2.0: Design Patterns and Business Models for the Next Generation of Software (SSRN Scholarly Paper ID 1008839). *Social Science Research Network*. <https://papers.ssrn.com/abstract=1008839>
- Orlikowski, W. J. (1992). The duality of technology: Rethinking the concept of technology in organizations. *Organization science*, 3(3), 398-427.
- Palen, L., & Hughes, A. L. (2018). Social media in disaster communication. *Handbook of disaster research*, 497-518.
- Reuter, C., Hughes, A. L., & Kaufhold, M.-A. (2018). Social Media in Crisis Management: An Evaluation and Analysis of Crisis Informatics Research. *International Journal of Human-Computer Interaction*, 34(4), 280-294. <https://doi.org/10.1080/10447318.2018.1427832>
- Rizza, C., Pereira, A. G., & Curvelo, P. (2014). "Do-it-yourself justice": Considerations of social media use in a crisis situation: The case of the 2011 Vancouver riots. *International Journal of Information Systems for Crisis Response and Management (IJISCRAM)*, 6(4), 42-59.
- Ropohl, G. (1999). Philosophy of socio-technical systems. *Society for Philosophy and Technology Quarterly Electronic Journal*, 4(3), 186-194.
- Saroj, A., & Pal, S. (2020). *Use of social media in crisis management: A survey*. *International Journal of Disaster Risk Reduction*, 48, 101584.
- Shearer, C. (2000). The CRISP-DM model: The new blueprint for data mining. *Journal of data warehousing*, 5(4), 13-22.
- Schemann, K., Gillespie, J. A., Toribio, J. A., Ward, M. P., & Dhand, N. K. (2014). Controlling Equine Influenza: Policy Networks and Decision-Making During the 2007 Australian Equine Influenza Outbreak. *Transboundary and emerging diseases*, 61(5), 449-463.
- Suchman, L., & Suchman, L. A. (2007). *Human-machine reconfigurations: Plans and situated actions*. Cambridge university press.
- Stieglitz, S., Mirbabaie, M., Fromm, J., & Melzer, S. (2018, June). *The Adoption of social media analytics for crisis management-Challenges and Opportunities*. In ECIS (p. 4).
- Tapia, A. H., & Moore, K. (2014). *Good enough is good enough: Overcoming disaster response organizations' slow social media data adoption*. *Computer supported cooperative work (CSCW)*, 23(4-6), 483-512.
- Treveil, M., Omont, N., Stenac, C., Lefevre, K., Phan, D., Zentici, J., Lavoillotte, A., Miyazaki, M., & Heidmann, L. (2020). *Introducing MLOps*. O'Reilly Media, Inc.
- Wolbers, J. (2021). *Understanding distributed sensemaking in crisis management: The case of the Utrecht terrorist attack*. *Journal of Contingencies and Crisis Management*.
- Xu, L., & Ma, A. (2021). *Coarse-to-fine waterlogging probability assessment based on remote sensing image and social media data*. *Geo-spatial Information Science*, 24(2), 279-301.