

Richard McCreddie, Cody Buntain, & Ian Soboroff. (2020). Incident Streams 2019: Actionable Insights and How to Find Them. In Amanda Hughes, Fiona McNeill, & Christopher W. Zobel (Eds.), *ISCRAM 2020 Conference Proceedings - 17th International Conference on Information Systems for Crisis Response and Management* (pp. 744–760). Blacksburg, VA (USA): Virginia Tech.