

Roser Beneito-Montagut, Susan Anson, Duncan Shaw, & Christopher Brewster. (2013). Governmental social media use for emergency communication. In J. Geldermann and T. Müller S. Fortier F. F. T. Comes (Ed.), *ISCRAM 2013 Conference Proceedings - 10th International Conference on Information Systems for Crisis Response and Management* (pp. 828–833). KIT; Baden-Baden: Karlsruher Institut für Technologie.