Chiara Bassetti, Roberta Ferrario, & Maria Luiza M. Campos. (2015). Airport security checkpoints: an empirically-grounded ontological model for supporting collaborative work practices in safety critical environments. In L. Palen, M. Buscher, T. Comes, & A. Hughes (Eds.), *ISCRAM 2015 Conference Proceedings ? 12th International Conference on Information Systems for Crisis Response and Management*. Kristiansand, Norway: University of Agder (UiA).