Andreas Lotter, Philipp John, Patricia Schütte, Florian Brauner, & Frank Fiedrich. (2020). Field Observation of Parallel Working Coordination Groups and Command and Control Centres to Understand and Improve Inter-organizational Information Management - A Methodical Approach. In Amanda Hughes, Fiona McNeill, & Christopher W. Zobel (Eds.), *ISCRAM 2020 Conference Proceedings - 17th International Conference on Information Systems for Crisis Response and Management* (pp. 303–314). Blacksburg, VA (USA): Virginia Tech.