

Louis Ngamassi, Thiagarajan Ramakrishnan, & Shahedur Rahman. (2020). Investigating the Use of Social Media by Underserved Communities for Disaster Management. In Amanda Hughes, Fiona McNeill, & Christopher W. Zobel (Eds.), *ISCRAM 2020 Conference Proceedings - 17th International Conference on Information Systems for Crisis Response and Management* (pp. 490–496). Blacksburg, VA (USA): Virginia Tech.