

Jelle Groenendaal, & Ira Helsloot. (2021). Why Technology Not Always Adds Value to Crisis Managers During Crisis: The Case of The Dutch Nation-Wide Crisis Management System LCMS. In Anouck Adrot, Rob Grace, Kathleen Moore, & Christopher W. Zobel (Eds.), *ISCRAM 2021 Conference Proceedings - 18th International Conference on Information Systems for Crisis Response and Management* (pp. 936–945). Blacksburg, VA (USA): Virginia Tech.