Elizabeth Avery Gomez, Katia Passerini, & Karen Hare. (2006). Public health crisis management: Community level roles and communication options. In M. T. B. Van de Walle (Ed.), Proceedings of ISCRAM 2006 - 3rd International Conference on Information Systems for Crisis Response and Management (pp. 435-443). Newark, NJ: Royal Flemish Academy of Belgium.