

Andrea Kavanaugh, Francis Quek, Steven D. Sheetz, & B. Joon Kim. (2010). Cell phone use with social ties during crises: The case of the Virginia Tech tragedy. In C. Zobel B. T. S. French (Ed.), *ISCRAM 2010 - 7th International Conference on Information Systems for Crisis Response and Management: Defining Crisis Management 3.0, Proceedings*. Seattle, WA: Information Systems for Crisis Response and Management, ISCRAM.