

Erkki Kurkinen, Helen T. Sullivan, Markku Häkkinen, & Markku Lauttamus. (2010). Optimizing mobile social media interfaces for rapid internal communication by emergency services. In C. Zobel B. T. S. French (Ed.), *ISCRAM 2010 - 7th International Conference on Information Systems for Crisis Response and Management: Defining Crisis Management 3.0, Proceedings*. Seattle, WA: Information Systems for Crisis Response and Management, ISCRAM.