

Gertraud Peinel, Thomas Rose, & Elmar Berger. (2007). Process-oriented risk management for smaller municipalities. In K. Nieuwenhuis P. B. B. Van de Walle (Ed.), *Intelligent Human Computer Systems for Crisis Response and Management, ISCRAM 2007 Academic Proceedings Papers* (pp. 405–410). Delft: Information Systems for Crisis Response and Management, ISCRAM.