

Bryan Semaan, Gloria Mark, & Ban Al-Ani. (2010). Developing information technologies for citizens experiencing disruption: The role of trust and context. In C. Zobel B. T. S. French (Ed.), *ISCRAM 2010 - 7th International Conference on Information Systems for Crisis Response and Management: Defining Crisis Management 3.0, Proceedings*. Seattle, WA: Information Systems for Crisis Response and Management, ISCRAM.