

Adriaan Ter Mors, Xiaoyu Mao, Nicola Roos, Cees Witteveen, & Alfons H. Salden. (2007). Multi-agent system support for scheduling aircraft de-icing. In K. Nieuwenhuis P. B. B. Van de Walle (Ed.), *Intelligent Human Computer Systems for Crisis Response and Management, ISCRAM 2007 Academic Proceedings Papers* (pp. 467–478). Delft: Information Systems for Crisis Response and Management, ISCRAM.