

Briony Jennifer Gray. (2016). Social Media and Disasters: A New Conceptual Framework. In A. Tapia, P. Antunes, V.A. Bañuls, K. Moore, & J. Porto (Eds.), *ISCRAM 2016 Conference Proceedings ? 13th International Conference on Information Systems for Crisis Response and Management*. Rio de Janeiro, Brasil: Federal University of Rio de Janeiro.