

Patricia Quiroz-Palma, Ma Carmen Penadés, & Ana-Gabriela Núñez. (2020). Resilience Learning for Emergency Plan Management in Organizations. In Amanda Hughes, Fiona McNeill, & Christopher W. Zobel (Eds.), *ISCRAM 2020 Conference Proceedings - 17th International Conference on Information Systems for Crisis Response and Management* (pp. 558–567). Blacksburg, VA (USA): Virginia Tech.