

Andrés Moreno, Philip Garrison, & Karthik Bhat. (2017). WhatsApp for Monitoring and Response during Critical Events: Aggie in the Ghana 2016 Election. In eds Aurélie Montarnal Matthieu Luras Chihab Hanachi F. B. Tina Comes (Ed.), *Proceedings of the 14th International Conference on Information Systems for Crisis Response And Management* (pp. 645–655). Albi, France: Iscram.