Gaston C. Armour, & Hero Tameling. (2011). Collaborative relationships are key to community resilience and emergency preparedness. In E. Portela L. S. M.A. Santos (Ed.), 8th International Conference on Information Systems for Crisis Response and Management: From Early-Warning Systems to Preparedness and Training, ISCRAM 2011. Lisbon: Information Systems for Crisis Response and Management, ISCRAM.