

Rui Chen, Raghav H. Rao, Raj Sharman, Shambhu J Upadhyaya, & Catherine Cook-Cottone. (2010). Examination of emergency response from knowledge and psychology perspectives. In C. Zobel B. T. S. French (Ed.), *ISCRAM 2010 - 7th International Conference on Information Systems for Crisis Response and Management: Defining Crisis Management 3.0, Proceedings*. Seattle, WA: Information Systems for Crisis Response and Management, ISCRAM.