Starr Roxanne Hiltz, Jose J. Gonzalez, & Murray Turoff. (2013). ICT support and the effectiveness of decision making in disasters: A preliminary system dynamics model. In J. Geldermann and T. Müller S. Fortier F. F. T. Comes (Ed.), *ISCRAM 2013 Conference Proceedings - 10th International Conference on Information Systems for Crisis Response and Management* (pp. 668–673). KIT; Baden-Baden: Karlsruher Institut fur Technologie.