

Christian Reuter, Oliver Heger, & Volkmar Pipek. (2013). Combining real and virtual volunteers through social media. In J. Geldermann and T. Müller S. Fortier F. F. T. Comes (Ed.), *ISCRAM 2013 Conference Proceedings - 10th International Conference on Information Systems for Crisis Response and Management* (pp. 780–790). KIT; Baden-Baden: Karlsruher Institut für Technologie.